

WARRANTY



PARADISE DOCK & LIFT INC.

15 YEAR LIMITED WARRANTY

Paradise Dock & Lift Inc. ("Paradise") warrants to the original purchaser that its parts for residential use are free from defects in materials and workmanship as stated in this Limited Warranty during the Warranty Period as identified herein. The Warranty Period begins on the date of purchase as shown on its receipt or invoice. The Limited Warranty is not transferable or assignable. Any product used commercially or for non-residential use is limited to a 1-year warranty.

Dock Frames: Roll-In Dock, Sectional Dock, Floating Docks – 15 Year Warranty Period

Paradise will provide replacement parts, on a non-pro-rated basis, for five (5) years from the date of purchase for these items if they are found to be defective in workmanship. After this 5-year parts warranty, an additional ten-year pro-rated warranty covers these components as shown below. Aluminum decking is warranted for 5 years, the warranty does not include paint fading, paint wear, scratches, and denting. Third-Party components carrier their respective warranty from their manufacturer.

The pro-rated schedule of these items is as follows:

Year After Purchase	Consumer Portion of Current Retail Price	Year After Purchase	Consumer Portion of Current Retail Price
6	5% Parts Only	11	50% Parts Only
7	10% Parts Only	12	60% Parts Only
8	20% Parts Only	13	70% Parts Only
9	30% Parts Only	14	80% Parts Only
10	40% Parts Only	15	90% Parts Only

Boat Lift Frames – 15 Year Warranty Period

Paradise will provide replacement parts, on a non-pro-rated basis, for five (5) years from the date of purchase for these items if they are found to be defective in workmanship. After this 5-year parts warranty, an additional ten-year pro-rated warranty covers these components as shown below. This is exclusive of the hydraulics, hoses and powerpack, which parts only have three (3) years coverage from the date of purchase if found to be defective in workmanship.

The pro-rated schedule of these items is as follows:

Year After Purchase	Consumer Portion of Current Retail Price	Year After Purchase	Consumer Portion of Current Retail Price
6	5% Parts Only	11	50% Parts Only
7	10% Parts Only	12	60% Parts Only
8	20% Parts Only	13	70% Parts Only
9	30% Parts Only	14	80% Parts Only
10	40% Parts Only	15	90% Parts Only

Dock Accessories, Boat Lift Accessories, Wheel Kits & Tires – 3 Year Warranty Period

Defects in the material and workmanship of certain accessories of Paradise dock and boat lift systems are covered under a three (3) year pro-rated warranty. Items covered include wheel kits, plastic wheels/tires, benches (except cedar boards), bumpers, dock stairs, ladders, dock furniture/tables, kayak/canoe rack/ flagpole, shore-end ramps (except cedar boards), support poles, poly decking, hammocks, guide-ons, bow-stops, canopies, walkways and powerpack brackets.

This Limited Warranty is for the repair or replacement of parts only. If you discover a parts defect, you must notify your local Paradise dealer or distributor, in writing, of any claim under this Limited Warranty. Your written notification must include proof of purchase which includes the original name, address, and details about the warranty claim. At Paradise's request for confirmation of defect, you are responsible for returning the part to your local Paradise's dealer or distributor. The replacement part shall be warranted for the balance of the Warranty Period remaining on the original part.

AFTER RECEIVING NOTIFICATION OF THE DEFECT, PARADISE WILL, AT ITS DISCRETION, REPAIR, REPLACE, OR, IF PARADISE DETERMINES IN ITS SOLE DISCRETION THAT REPAIR OR REPLACEMENT IS NOT FEASIBLE, REFUND THE PURCHASE PRICE OF THE PART FOUND ON EXAMINATION BY PARADISE TO BE DEFECTIVE UNDER NORMAL USE AND SERVICE. IN ORDER TO ALLOW PARADISE AN OPPORTUNITY TO ASSESS THE CONDITION OF THE PART FOR WHICH A WARRANTY CLAIM IS MADE, YOU SHALL PROVIDE REASONABLE ACCESS TO THE PART TO PARADISE AND/OR ITS AGENTS, WHICH INCLUDES PARADISE DEALERS OR DISTRIBUTORS. TO FACILITATE THE PROMPT ASSESSMENT OF YOUR WARRANTY CLAIM, PARADISE MAY, FROM TIME TO TIME, REQUIRE THAT YOU PROVIDE ADDITIONAL DOCUMENTATION, PHOTOGRAPHS AND OTHER INFORMATION. FAILURE TO PROVIDE THE FOREGOING WITHIN A REASONABLE TIME FROM THE DATE OF REQUEST BY PARADISE WILL INVALIDATE YOUR LIMITED WARRANTY.

Routine maintenance and checking for loose connections or damaged parts must be performed on a monthly basis. Paradise shall not warrant and cover any damage caused by circumstances outside the reasonable control of Paradise, or defect in the parts directly or indirectly, or wholly or partly attributable to:

- (a) the misuse, negligence, abuse, neglect, improper installation, including any damage to the parts resulting from alterations or modifications made by any person not authorized by Paradise;
- (b) exposure of the parts to snow or ice, salt water use, natural expansion or contraction of parts caused by weather conditions, severe weather conditions, storms, vandalism, being hit by another a watercraft, terrorism, or acts of God;
- or
- (c) accident, overloading, power surges, corrosion, or operation of the parts on circuits or voltage other than those specified to the parts.

THIS LIMITED WARRANTY IS YOUR EXCLUSIVE WARRANTY AND REPLACES ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Some provinces or jurisdictions do not allow limitations on how long an implied warranty lasts, so the above duration may not apply to you.

IN NO EVENT SHALL PARADISE, ITS SUBSIDIARIES, PARENT, SUPPLIERS, DEALERS, DISTRIBUTORS, RESELLERS OR SERVICE PROVIDERS BE LIABLE FOR: (i) third party claims against you for damages; or (ii) special, incidental, indirect or consequential damages, including lost profits, business revenue, goodwill or anticipated savings, these exclusions apply even if paradise has been advised of the possibility of these damages and even if any remedy fails of its essential purpose. Subject to this paragraph, any claim for damages for breach of warranty shall be limited to the purchase price of the part.

NOTHING IN THIS LIMITED WARRANTY AFFECTS STATUTORY RIGHTS THAT CANNOT BE WAIVED OR LIMITED BY THIS LIMITED WARRANTY.